

## MEDIA RELEASE

10 May 2010

### REPAIRS TO BURST WATER MAIN AT WOOLLOOWIN COMPLETE

Queensland Urban Utilities apologises to customers in the Woolloowin area who have been without water on Friday and Saturday (7 and 8 May).

Due to maintenance work at the Eildon Hill Reservoir, Windsor, water supplies in the Woolloowin area are currently being sourced via Greenhill Reservoir, Chapel Hill.

Queensland Urban Utilities acknowledges that this may have varied the water pressure in the system, contributing to a series of water main bursts. Pressure in the water system has now been stabilised to minimise the risk of further incidents.

A water main burst in Inwood Street, Woolloowin was reported at 10.32am, Friday 7 May. Queensland Urban Utilities crews turned water off to around 40 households at 11.47am in order to make repairs.

These repairs were completed in the early hours of Saturday morning and water restored at 1.19am. The repairs took some time to complete due to the need for crews to hand dig the area, which was encased in concrete and close to underground telecommunication lines.

A telecommunications crew was required to attend before the water main could be repaired.

Fluctuations in water pressure are believed to have caused a burst in nearby Norman Street, Woolloowin reported at 2.30pm on Friday, with water shut off at 4.38pm while repairs were made. Around 40 customers were affected. Water was restored at 1.59am on Saturday morning.

High pressure in the main is considered to have caused a second burst in Norman Street, reported at 5.02am on Saturday, with water shut off at 5.45am, and restored at 10.44am the same morning.

Queensland Urban Utilities apologises to residents for the inconvenience caused.

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**For media enquiries, contact:**

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