

Laboratory water meter test request

A meter is considered to have registered incorrectly only if it registers outside the prescribed margin of the correct amount of water supplied, whether greater or less. The prescribed margin is 5%.

A laboratory test involves a technician from Queensland Urban Utilities or its agents removing the meter. When the water meter is removed, it is immediately replaced with a new meter. The removed meter is destroyed through the testing process and cannot be reinstalled at your property.

For water meter test enquiries, current costs and payment methods, phone Queensland Urban Utilities on 13 26 57 (7am - 7pm weekdays)

Mail your payment and application to: Queensland Urban Utilities, Locked Bag 1496, BRISBANE QLD 4001

The personal information provided will be used by Queensland Urban Utilities and its agents for the purpose of processing your water meter test request. Queensland Urban Utilities privacy statement is available at www.urbanutilities.com.au

1 Applicant's details *If the property is part of a Community Title Scheme, the applicant must be the owner or authorised Body Corporate representative.*

Applicant's full name

Applicant's postal address

Account number *Refer to Water and Sewerage Account*

Date

 / /

2 Property owner's details

Property owner's name

Business hours phone number

Property address

3 Do you want to be present when your meter is removed?

Yes No

4 Do you want to nominate a meter testing laboratory?

Yes *Please refer to our website or call us on 13 26 57.*

No *Queensland Urban Utilities will choose a laboratory for you.*

5 Do you want to be present during the laboratory meter test?

A consent to Queensland Urban Utilities providing your contact details to the laboratory will be required.

Yes *Queensland Urban Utilities will provide your contact details to the laboratory for this purpose.*

No

6 Price

Please include correct fees and charges. Information is available on our website www.urbanutilities.com.au. Prices are subject to change. GST does not apply to this charge

\$

7 Acknowledgement of responsibilities and of meter destruction

Queensland Urban Utilities cannot test your water meter at the laboratory unless you have acknowledged the following and sign below.

I acknowledge and understand that the water meter will be destroyed through the testing process and cannot be reinstalled at my property.

I acknowledge and understand that if I have requested to be present during the laboratory meter test, I am responsible for all arrangements including covering the cost of all travel and accommodation.

Name

Signature

OFFICE USE ONLY

Meter size

Laboratory meter test mm

OFFICE USE ONLY

Amount	Reference no.	Processing officer's signature	Employee no.
\$ <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>