

# Riverview Road Pump Station Upgrade

December 2025

## About the project

Urban Utilities is committed to excellence in water and sewerage services that meet the evolving needs of our customers and enhance the liveability of our communities. As part of this commitment our delivery partner, John Holland, will soon commence works to upgrade the Riverview Road Pump Station.

The pump station upgrade is expected to improve the wastewater network capacity and reliability and reduce the likelihood of wet weather overflows for our customers, community and the environment.

## What's happening?

From **Monday 5 January 2026**, our delivery partner John Holland will begin setting up the project work site. This will include installing a hardstand area for the site office and equipment, and site fencing around the worksite. Weather and site conditions permitting, the pump station upgrade is expected to take up to six months to complete.

These upgrade works will involve a temporary bypass, excavation and installation of four new maintenance holes and two new underground storage tanks, removing the bypass and restoring the area.

## What to expect?

**Work hours** will be during the day from **Monday to Friday between 6:30am and 6:00pm**.

Our work crew will arrive from 6am to prepare for the day's activities. No machinery or equipment will operate prior to 6.30am.

**Noise and dust** from construction and machinery, including excavation next to 30 Riverview Road, and temporary tankering to install and then remove a temporary bypass. We will notify customers in advance of tankering activities.

**Intermittent odours** may occur when maintenance hole lids are removed.

Some vegetation removal within the parkland

**Project compound and parking** will be established at 29 Riverview Road, across from the pump station site.

**Increase in vehicle movements**, including heavy vehicles, along **Riverview Road**, entering and exiting the site during work hours.

**Local road access will be maintained** during these works. Traffic controllers will assist during delivery and removal of machinery and equipment, as required.

**Safety barriers and signage** will be installed around the work areas to keep everyone safe.

There will be no interruption to your wastewater services during these works.



Restoration of the park will occur once the work is complete.

We will make every effort to minimise impacts on the local community, including monitoring and managing noise and dust at the source.

## Location

Work will occur within the existing pump station site at 30 Riverview Road, Riverview and office compound, laydown and parking area at 29 Riverview Road.



-  Pump Station and works area
-  Compound: office, laydown, parking

## For more information

We're here to answer any questions you may have about the project.

**Phone:** contact the project team on 1800 319 668 between 8am and 4pm weekdays

**Email** the project team at [community.feedback@urbanutilities.com.au](mailto:community.feedback@urbanutilities.com.au)

**Thank you for your patience during these essential works.**