

Upgrading our SCADA Platform

You can rely on us to keep things flowing, and from time-to-time we need to upgrade your local water and wastewater network.

About the project

Our delivery partner, John Holland, has commenced installing, commissioning and upgrading the Supervisory Control and Data Acquisition (SCADA) platform which includes software and devices to enable Urban Utilities to control, monitor and manage local water and wastewater networks.

Our SCADA Platform enables us to gather real-time network information so that we can meet our operational and regulatory obligations and deliver safe and efficient water and wastewater services.

What's happening?

From Monday 13 January 2025, our delivery partner John Holland will commence construction works within the Canungra water reservoir site in Appel Street (corner of Kidston Street) for up to four weeks, weather and site conditions permitting.

These works will include the installation of a radio antenna mounted on top of a pole and a new switchboard.

What to expect

- **Work hours** will be during the day from **Monday to Friday between 6:00am and 6:00pm**. Some Saturday work may be required on occasion; we will notify residents if this needs to occur.
- **Noise and dust** during construction activities including excavation, and operation of machinery and equipment and the use of a crane. Dust suppression will be in place to minimise impact to residents.
- **Increase in vehicle movements** along Kidston and Appel Streets during work hours.
- **Local road access** will be maintained during construction for residents. Traffic controllers will assist machinery and equipment for entry and existing site as required to ensure pedestrian safety and maintain local access.

Please take care and observe all signposting, speed limits and any direction given by Traffic Controllers.

- Safety barriers and signage around work areas will be in place to keep everyone safe.

- There will be no interruption to water services during these works.

Construction Area Map



 Work site

 Traffic management

For more information

We're here to answer any questions you may have about the project.

- Contact the project team on 1800 319 668 between 8am and 4pm
- Email community.feedback@urbanutilities.com.au
- Scan the QR Code to open the [SCADA webpage](#)

How are we doing?

Your feedback will help us recognise our overall performance so far, and identify where we can improve in the future. Simply scan the QR code below to take part.



 SCAN ME



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Thank you for your patience during these essential works.