

OUTLOOK RESERVOIR AND PUMP STATION UPGRADE

You can rely on us to keep things flowing. From time-to-time we need to upgrade your local water and wastewater pipes.

What's happening?

Our delivery partner, **Downer WSP**, and subcontractor Pensar will soon start essential upgrades across two sites, **Outlook Water Reservoir** located on Outlook Drive, Mount Gravatt and **Azanian Street booster pump station**, Upper Mount Gravatt. The project will include mechanical and electrical upgrades at the pump station and reservoir as well as installation of monitoring systems across several locations in and around Mount Gravatt and Macgregor. Construction is expected to commence from **mid-August 2023**, and will take **four months** to complete, weather and site conditions permitting.

Why is this happening?

We are improving the sustainability of our infrastructure. Upgrades to the reservoir and pump station will future proof the reliability of our network and ensure long-term service delivery to the community for the next 40 years.

How will impacts be managed?

Safety – barriers and signage around work areas will be in place to keep everyone safe.

Hours – most of the work will take place during the day, between **6am and 6pm**, Monday to Friday. In some situations, we may need to carry out works during the evening and some Saturdays. We will notify you before any work takes place.

Traffic changes – possible road, lane and footpath closures around work sites. On-street parking may be unavailable in some areas. Traffic management will be in place to look after the safety of our pedestrians and road users.

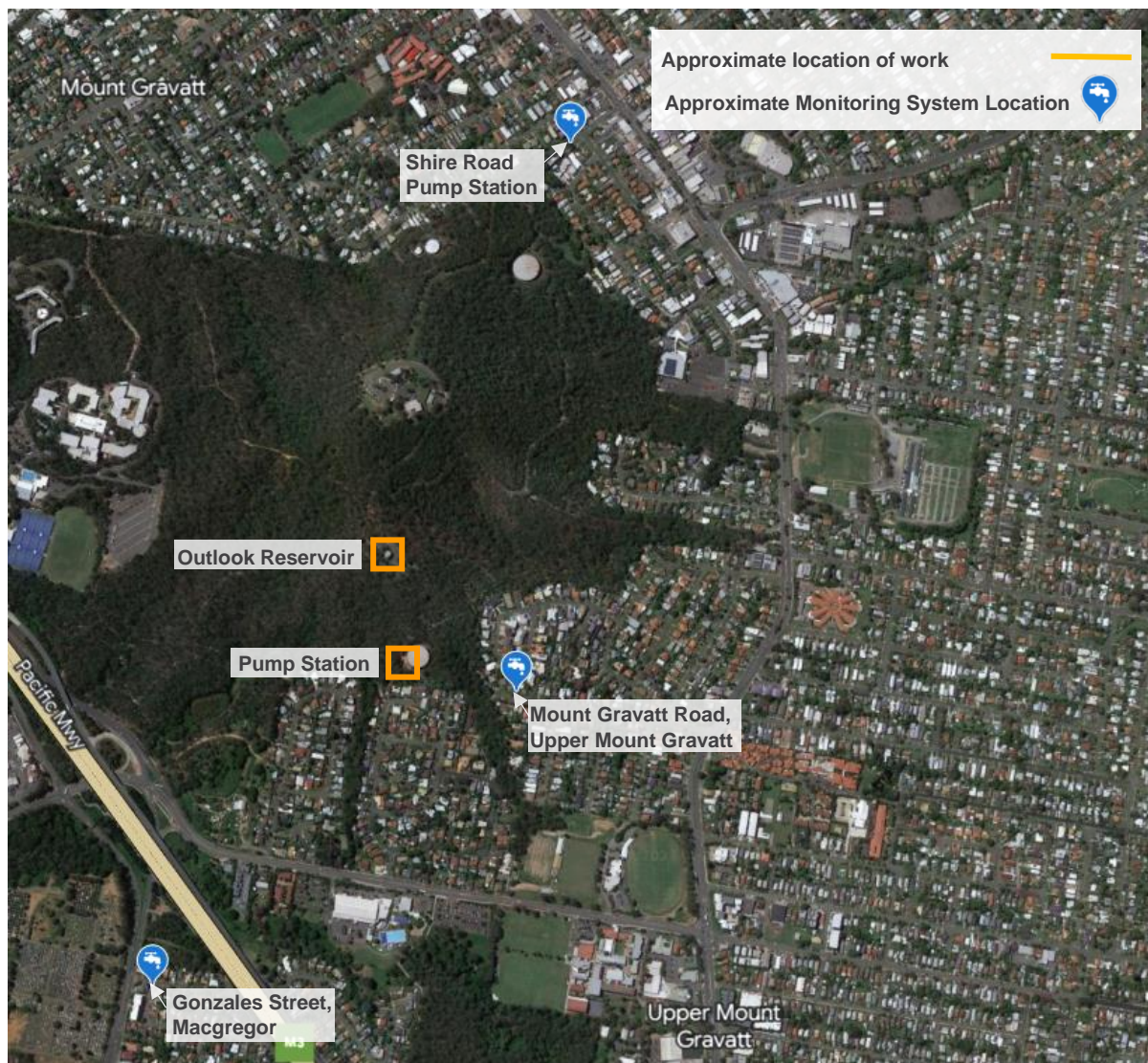
Temporary water outages – we'll give you at least three days' notice before any planned water interruptions to your water supply. Keep a look out in your letterbox for these updates.

Noise and dust – unfortunately there will be varying levels during excavation. We'll minimise this where we can.

Tree removal or trimming – may be required at the worksite. Trees required to be removed will be marked with "R" in advance of removal. Any removed trees will be replaced with Council specified species and replanted in approved areas, following project completion.

Restoration – temporary restoration will occur while work is in progress. At completion, we'll restore as close to the original condition as possible including roads, driveways, footpaths, and nature strips that have been impacted by our works.

Map of construction area



Find out more:

We'll provide updates as the project progresses, or to get in touch:

- Contact: **Jo Rogers** on **0447 782 160** or **after hours 1300 992 605**
- Email / register for project updates: Community.Enquiries@downergroup.com
- Visit: urbanutilities.com.au/network-upgrades or scan the QR code

Thank you for your patience and understanding during this essential work.