

Policy

Trade Waste Policy

Purpose

This policy will support Urban Utilities' management of Trade Waste.

Applicability of the Policy

This is an operational policy.

This is also an external policy, available to customers and the public on our website.

Scope

This policy applies to Urban Utilities' employees and contractors in the assessment, approval and management of trade waste, as well as the community and Urban Utilities' commercial and developer customers in the application for, and undertaking of, trade waste activities.

Related Legislation

- *Environmental Protection Act 1994 (Qld)*
- *Plumbing and Drainage Act 2018 (Qld)*
- *South East Queensland Water (Distribution and Retail Restructuring) Act 2009 (Qld)*
- *Water Supply (Safety and Reliability) Act 2008 (Qld)*

Policy Statement

Urban Utilities is committed to providing an efficient trade waste service that supports its customers and communities without placing unacceptable risks on people, assets or the environment. Urban Utilities' policy is to conditionally accept trade waste into its sewerage infrastructure provided that:

- The system is of adequate capacity to effectively collect, transport and treat the trade waste;
- Where necessary and practicable, it has been pre-treated on-site using 'best practicable treatment' to ensure Sewer Acceptance Criteria are not exceeded;
- It does not contain a Prohibited Substance;
- It does not contain substances in amounts that are or may be toxic or hazardous to sewerage infrastructure, treatment processes, personnel or the environment; and
- It does not contain substances that limit downstream recycling of effluent or reuse of biosolids.

To achieve its trade waste objectives, Urban Utilities will focus on the following trade waste management initiatives:

- Clear communication of Urban Utilities' trade waste management system (and its requirements) to customers and applicants;
- Application of risk based trade waste management, including implementation of a consistent and equitable third party compliance framework;
- Incorporating best practice trade waste management as set out in applicable Australian Standards, and national and state guidelines; and
- Development of cost reflective pricing and charging policies.

Definitions

Prohibited Substance	is a substance listed in Schedule 1 of the <i>Water Supply (Safety and Reliability) Act 2008</i> (Qld).
Sewer Acceptance Criteria	is a list of discharge quality specifications contained in Urban Utilities' Trade Waste Environmental Management Plan that trade waste approval holders must meet prior to discharge, unless otherwise approved by Urban Utilities.
Trade Waste	is water borne waste from business, trade or manufacturing premises, other than waste that is a prohibited substance, human waste or stormwater.

Related Documents

- Urban Utilities Trade Waste Environmental Management Plan.

Review Date

This policy will be reviewed every 2 years or in accordance with changes to relevant legislation or business objectives.

Authorising Officer

Urban Utilities Board