



UrbanUtilities

CONSTRUCTION IN YOUR AREA

Our Delivery Partner, **SRG Global Utilities**, is upgrading the infrastructure in your area to make sure you can continue to enjoy clean, safe, reliable water and wastewater services for the lifestyle you love.

**ENSURING THE LONG-TERM VIABILITY AND SUSTAINABILITY
OF YOUR WATER AND WASTEWATER NETWORKS**

**For more information on this work, please contact
SRG Global Utilities via uuteam@srgglobal.com.au**

当您需耍口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

13 23 64 For Faults and
Emergencies (24/7)

URBANUTILITIES.COM.AU

Project Update: Controlled water releases at Morgan Street, Ascot

What's happening?

Our delivery partner, **SRG Global Utilities** (formerly Diona), have recently completed rehabilitation works on one of **Bartley's Hill Reservoirs, Massey Street, Ascot**. We will soon commence similar rehabilitation works on the second reservoir.

What's next?

From **Tuesday 13 January 2026**, we will begin draining the second reservoir in preparation for rehabilitation works. Draining the reservoir will involve 24/7 controlled water releases in Morgan Street, Ascot. There will be no impact to your water supply.

Works hours: 24/7 controlled water releases will occur for up to ten days, subject to weather and site conditions. Following draining activities, site hours will revert to **6:30am and 6:00pm, Monday to Friday**. On occasion, Saturday works between 6:30am and 5:00pm will be required.

What to expect:

- **Crews, trucks, and equipment** at the site and on the road. Barriers and signage will be in place to keep everyone safe.
- **Noise and dust** from construction and machinery. We'll minimise these where we can.
- **Controlled water releases on Morgan Street, Ascot** for up to ten days. This will not affect your water supply.

We thank you for your patience during this important work. For further information, contact SRG Global Utilities on **1300 13 13 38** or **UUTeam@srgglobal.com.au**

For more information on this work, please contact SRG Global Utilities via uuteam@srgglobal.com.au



UrbanUtilities



©Urban Utilities 2025 ABN 86 673 835 011