# SurbanUtilities Downer April 2023 WE'RE UPGRADING YOUR WATER NETWORK Appel Street Reservoir Upgrade

Urban Utilities is committed to ensuring the long-term sustainability of your water and wastewater network. As a part of this commitment, we are upgrading one of the water reservoirs in Canungra.

# What's happening?

Following on from our previous notification, our delivery partner, Downer WSP, and subcontractor ENAP will soon commence construction works on the water reservoir at Appel Street, Canungra. The project will involve refurbishment works to the existing reservoir including installation of a new roof, external ladder, and safety features as well as pipe and valve replacements. Works will commence from **Monday 8 May 2023** and will take up to five months to complete, weather and site conditions permitting.

# Why is this happening?

The Appel Street Reservoir (R133) was constructed in 1986 and has been in operation for 35 years. This reservoir is one of two reservoirs at the site located at 73-77 Appel Street, Canungra. By undertaking these works we will extend the service life of the asset.

## How will impacts be managed?

Safety – barriers and signage around work areas will be in place to keep everyone safe.

Hours – most of the work will take place during the day, Monday to Friday between 6:00am and 6:00pm, and Saturday's between 8:00am and 4:00pm.

In some situations, we may need to carry out works during the night between **6:00pm and 6:00am**. Further notification will be provided should this be required.

**Traffic changes** – possible road, lane, and footpath closures around work sites. Traffic management will be in place to look after the safety of our pedestrians and road users.

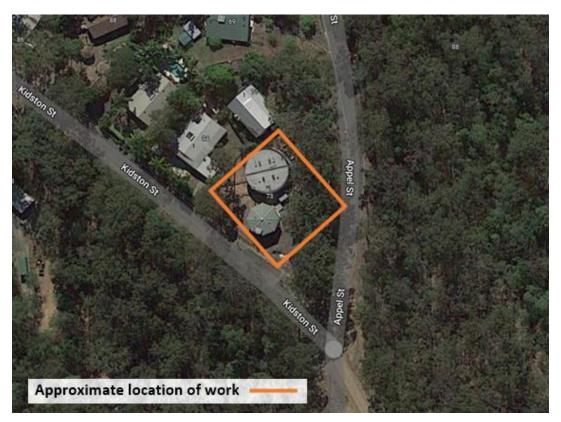
**Temporary water outages** – we'll give you at least three days' notice before any planned water interruptions to your water supply. Keep a look out in your letterbox for these updates.

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**Noise and dust** – during construction, nearby residents may experience noise and dust, increased vehicle movements and minor vibrations. We will minimise construction impacts where possible, including managing noise and dust at the source and reviewing work methods as required.

**Restoration** – temporary restoration will occur while work is in progress. At completion, we'll restore as close to the original condition as possible including roads, driveways, footpaths, and nature strips that have been impacted by our works.



#### Map of construction area

#### Be water wise

We're encouraging Canungra residents to continue to use water wisely around their homes and gardens.

Ways to reduce water use include fixing leaks, taking shorter showers, only doing full loads in the dishwasher, and washing machine, and turning the tap off while you brush your teeth.

## Find out more

We'll provide updates as the project progresses, or get in touch:

- Contact: Alice Austin on 0417 225 607 or after hours on 1300 992 605
- Email / register for project updates: Community.Enquiries@downergroup.com
- Visit: urbanutilities.com.au/network-upgrades

Thank you for your patience and understanding during this essential work.

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