

# Eildon Hill Reservoir

109 Hawdon Street, Windsor

23 September 2024

Urban Utilities is committed to excellence in water and wastewater services that enhance the liveability of our communities. As part of this commitment, we will be upgrading and rehabilitating important infrastructure in your local area.

## What's happening?

Urban Utilities and our delivery partner, **Diona**, will soon commence works for the future rehabilitation of the **Eildon Hill Reservoir**, located on **Hawdon Street**, between **Paling Avenue** and **Constitution Road, Windsor**. These works will include installing a new valve bypass to enable future works and a detailed condition assessment of the existing reservoir.

Construction will commence from **Tuesday 8 October 2024**, and is expected to take up to **four months** to complete, weather and site conditions permitting.

## Why is this happening?

The Eildon Hill Reservoir, constructed in 1929, supplies the Windsor area in Brisbane's Northern suburbs. Completion of this project will lead to the future-proofing of our water network and assist in providing solutions to ensure long-term service delivery to the community for decades to come.

## Map of construction area



## What to expect?

Work Hours	Most of the work will take place during the day, between <b>6am</b> and <b>6pm</b> , <b>Monday to Friday</b> . We will keep you informed of any changes to working hours. In some situations, night works may take place between 7pm and 5am and/or Saturdays 8am to 5pm.
Crews, Trucks and Equipment	During construction, nearby residents may notice an increased presence of crews, vehicles and machinery at the site. Barriers will be in place as and when required to keep everyone safe.
Noise and Dust	Residents may experience varying levels of noise and dust from construction machinery and changed vehicle movements. We'll work to minimise disruption as much as possible.
Changed Traffic Conditions	Changed traffic conditions including reduced speed limits will be in place around work areas and access roads for safety. Stop/go traffic control will be in place to manage the flow of traffic, ensure pedestrian safety and maintain local access during deliveries to site and plant movements in and out of site. Please take care and observe all signage, speed limits and any directions given by Traffic Controllers. Safety fencing, barriers and signage will be installed around work areas to keep everyone safe.
Water Outages	To complete this important work, there may be short-term, temporary interruptions to your water supply. The community will be notified at least three days in advance of any water interruptions.
Vegetation and tree removal	We understand that flora and fauna are highly valued by the community. To allow for these essential works, vegetation and tree removal will be required in line with Brisbane City Council and State Government requirements. These activities will be reviewed by a qualified Arborist and works will be monitored by a Fauna Spotter. Any removed trees will be replaced with Council specified species and in approved areas, following project completion.
Restoration	We will restore all work areas as close to the original condition as possible, once the work is complete.

## Find Out More



We are here to answer any questions you may have about the project.

- Call Diona's Customer Assistance on 1300 13 13 38
- Email [UUTeam@diona.com.au](mailto:UUTeam@diona.com.au)
- Visit [www.urbanutilities.com.au/network-upgrades/current-projects](http://www.urbanutilities.com.au/network-upgrades/current-projects) or scan the QR code.

Thank you for your patience during this essential work.

## Tell Us What You Think



To go into the draw to win a **\$100 gift voucher**, please scan the QR code to complete a survey at any stage during the project, your feedback is important to us.