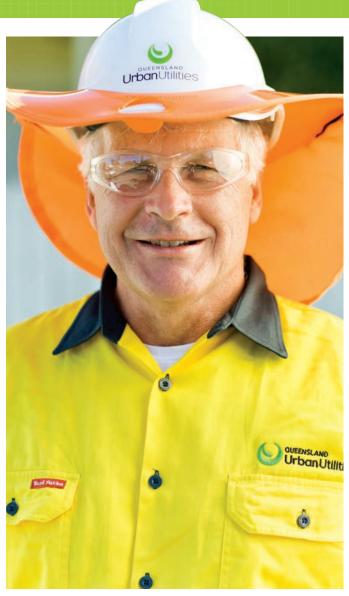
### What is smoke testing?

Smoke testing is a technique used to find where stormwater is entering the sewerage system and causing wet weather overflows.

This technique can also identify any illegal or incorrect stormwater connections. It can also identify cracks or breaks in pipes which can result in stormwater entering sewer pipes, leading to potential flooding and sewage overflows.





All authorised officers will carry identification cards that must be produced on request.

FAULTS AND EMERGENCIES **13 23 64** (24/7)













## **SMOKE TESTING**



Queensland Urban Utilities is committed to ensuring the long-term sustainability and efficiency of the region's water and sewerage infrastructure.

We are conducting smoke testing to assess the condition of the sewerage network in some suburbs across Brisbane.



#### How is this done?

- A non-toxic smoke (similar to that used for special effects) is blown into the sewerage system via the sewer maintenance holes.
- The smoke flows through the sewer and will escape through sewer maintenance holes and sewer vents, which are usually located on the roof of your property, as part of sewer plumbing.

#### **Testing may show**

- Smoke coming out of the stormwater downpipes on the side of roof guttering of buildings – indicating an illegal or incorrect stormwater connection into the sewer.
- Smoke coming up from the ground indicating cracks or defects in the buried sewer pipe.
- Smoke entering your home this may indicate defective internal plumbing. (Please note the smoke used in the testing is completely harmless to people, plants, animals and the environment).

# To undertake this smoke testing, we will need

- Access to the external areas of your property.
- Pets, particularly dogs, restrained for the health and safety of our employees.

Please contact us if you need to make any special arrangements for our visit. For example if you have a security system, or locked gates.

Smoke testing is a technique used to find where stormwater is entering the sewerage system and causing wet weather overflows.

#### Do I need to do anything?

Not all properties in your area will be tested. Each property will receive notification prior to any testing.

There will be no disruptions to your services and it is not necessary for you to be at home during the inspection. If you are at home, you can use your taps, toilets and other fixtures as usual.

