

# Developer Services Announcement

**BOA, COA, Form 32 processes online today,  
Tuesday 16 January 2024**

**Our planned changes to bring Build Over Asset (BOA), Construction Over Asset (COA), and Form 32 processes into the digital world went smoothly overnight.**

We have streamlined and automated each of these processes to enable greater transparency of applications in the [Developer Services Portal](#). You can now self-serve to see the progress status of your requests.

As previously advised, **these processes are now ONLY available ONLINE for requests lodged today onwards**, as all information and/or forms are now to be uploaded into the [Portal](#).

To help you with this transition, we have [Quick Reference Guides](#) and an [Explainer Byte](#) (animated clip) available on the [Developer Services website](#) to step you through each of these processes.

For first-time user of the [Developer Services Portal](#), we recommend you bookmark/favourite the [Portal welcome page](#), and you will need to register a new account before you can lodge or access an application.

We look forward to a smooth transition of these online processes and we know you'll appreciate being able to self-serve to see status updates on current processes.

Thank you to those high-volume users who provided feedback during the design stages of these processes.

## **For further information or advice contact us:**

Call Developer Services on **07 3432 2200** between 8:30am — 4:30pm weekdays

Email us at [DevelopmentEnquiries@urbanutilities.com.au](mailto:DevelopmentEnquiries@urbanutilities.com.au)

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