

Bartley's Hill Reservoir

Massey Street, Ascot

September 2024

Urban Utilities is committed to excellence in water and wastewater services that enhance the liveability of our communities. As part of this commitment, we will be upgrading and rehabilitating critical water infrastructure in your local area.

What's happening?

Urban Utilities and our delivery partner, **Diona**, will soon commence rehabilitation works on one of the **Bartley's Hill Reservoirs**, located on **Massey Street**, between **Morgan Street** and **Sykes Street**, **Ascot**. These works will include replacing the existing roof structure, rehabilitating the concrete walls and column, and relining the reservoir.

Construction will commence from **Tuesday 8 October 2024** and is expected to take up to **12 months** to complete, subject to weather and site conditions. The **carpark** in Massey Street, at the entrance to the Bartley's Hill Reservoir, will be **closed** for the duration of the project.

Why is this happening?

This Bartley's Hill Reservoir was constructed in 1907, and by undertaking these rehabilitation works we will extend its service life for decades to come.

Map of construction area



What to expect?

Work Hours	Most of the work will take place during the day, between 6am and 6pm , Monday to Friday . We will keep you informed if any changes to these working hours are required. In some situations, works may be required at night between 6pm and 6am and/or on Saturdays 8am to 5pm.
Draining the Reservoir	To enable these essential works, we will need to isolate and drain the reservoir. This will not affect your water supply. Controlled releases will occur in Sykes Street, Ascot from Tuesday 8 October 2024 for up to five days . During this time, 24/7 traffic control will be on site, and there will be parking restrictions along the even-numbered side of Sykes Street, Ascot for your safety.
Crews, Trucks and Equipment	During construction, nearby residents may notice an increased presence of crews, vehicles and machinery at the site. Barriers will be in place as and when required to keep everyone safe.
Noise and Dust	Residents may experience varying levels of noise and dust from construction machinery and changed vehicle movements. We will work to minimise disruption as much as possible.
Carpark Closure	The carpark in Massey Street, at the entrance to the Bartley's Hill Reservoir, will be closed from Tuesday 8 October 2024 for the duration of the project (approximately 12 months).
Changed Traffic Conditions	Stop/go traffic control will be in place to manage the flow of traffic, ensure pedestrian safety, and maintain local access during deliveries to site. Please take care and observe all signage, speed limits and any directions given by Traffic Controllers. Safety fencing, barriers and signage will be installed around work areas to keep everyone safe.
Water Outages	Interruptions to your water supply are not anticipated. However, should there be any changes throughout the project, we will provide at least three days' notice before any planned interruptions to your water supply. Keep a look out in your letterbox for these updates.
Tree and vegetation removal	To allow for these essential works, tree and vegetation removal may be required in line with Brisbane City Council and State Government requirements. These activities will be reviewed by a qualified Arborist and works will be monitored by a Fauna Spotter.
Restoration	We will restore all work areas as close to the original condition as possible, once the work is complete.

Find Out More

We are here to answer any questions you may have about the project.

- Call Diona's Customer Assistance on 1300 13 13 38
- Email UUTeam@diona.com.au
- Visit www.urbanutilities.com.au/network-upgrades/current-projects

Thank you for your patience during this essential work.



To go into the draw to win a **\$100 gift voucher**, please scan the QR code to complete a survey at any stage during the project, your feedback is important to us.