UrbanUtilities

WATER RESTRICTION SCHEDULES

Water Restriction Schedules

Based on the Water Security Program
For more information on the Water Security Program, visit
www.seqwater.com.au/waterforlife

INTRODUCTION

The Water Restriction Schedules detail the way in which potable water from the Seqwater bulk water supply is permitted to be used at each drought trigger level, as detailed in the Water Security Program version 2 (released March 2017). The Water Restriction schedule of definitions define the particular terms that are used in the Water Restriction Schedules.

The Water Restriction Schedules have been developed collaboratively by Seqwater and the South East Queensland Service Providers (Service Providers) and are reviewed periodically.

The Water Restriction Schedules do not apply to reasonable actions taken to prevent material risks associated with an accident, fire or hazard to health, safety or the environment.

Applicable region

The Water Restriction Schedules apply to Brisbane, Ipswich, Lockyer Valley, Scenic Rim and Somerset local government areas.

Where water is carted from an area of South East Queensland with imposed water restrictions that water shall only be used in accordance with the water restriction schedule, in force at that time, at the location where the water was drawn. This water restriction schedule also applies to off-grid communities in the Brisbane, Ipswich, Lockyer Valley, Scenic Rim and Somerset local government areas.

Off-grid communities

Off-grid communities are supplied water from sources not connected to the South East Queensland Water Grid. As a result they have individual drought response plans. The triggers (storage volume levels) for when the different levels of restriction apply, differ to those for the Water Grid.

If the off-grid community is already on more severe water restrictions than the Water Grid connected community, the more severe water restrictions will apply to the use of that water for the off-grid community. Visit **urbanutilities.com.au** for the latest information on off-grid communities.

WATER RESTRICTION SCHEDULES

These schedules detail the way in which potable water from the Seqwater bulk water supply is permitted to be used at each drought trigger level. For assistance with interpretation of theses schedules please refer to the definitions at the end of this document.

Category	Medium Level Water Restrictions Schedule Target demand 140 Litres/person/day (residential demand only)	High Level Water Restrictions Schedule Target demand 120 Litres/person/day (residential demand only)	Severe Level Water Restrictions Schedule Target demand 110 Litres/person/day (residential demand only)	Extreme Level Water Restrictions Schedule Target demand 100 Litres/person/day (residential demand only)	Essential Minimum Supply Volume Water Restrictions Schedule Target demand 100 Litres/person/day (residential and non-residential demand combined)
1.1 Residential and non-residential premises Watering established gardens and lawns *(Note this does not include production and sale area irrigation for non-residential consumers)*	Sprinklers with a timer and hand-held hoses with a twist or trigger nozzle can be used for watering established gardens and lawns: a) Odd numbered properties ▪ 4am-8am and 4pm -8pm ▪ Tuesday, Thursday and Saturday b) Even or un-numbered properties ▪ 4am-8am and 4pm-8pm ▪ Wednesday, Friday and Sunday Bucket or watering can may be used at any time. Only one hose at a time can be used at the property. The following are not permitted: ▪ Hoses without a twist or trigger nozzle ▪ Soaker hoses ▪ Sprinklers and irrigation systems without a timer ▪ Hoses which are not hand-held (e.g. left to run hooked in a tree).	Total ban on sprinklers. Hand-held hoses with a twist or trigger nozzle can be used for watering established gardens and lawns: a) Odd numbered properties ▪ 4am-8am and 4pm-8pm ▪ Tuesday and Saturday b) Even or un-numbered properties ▪ 4am-8am and 4pm-8pm ▪ Wednesday and Sunday Bucket or watering can may be used at any time. Only one hose at a time can be used at the property. The following are not permitted: ▪ Hoses without a twist or trigger nozzle ▪ Hoses which are not hand-held (e.g. left to run hooked in a tree).	Total ban on sprinklers and hoses. Buckets or watering cans may be used for watering established gardens and lawns: a) Odd numbered properties ▪ 4am-8am and 4pm-8pm ▪ Tuesday and Saturday b) Even or un-numbered properties ▪ 4am-8am and 4pm-8pm ▪ Wednesday and Sunday.	Total outdoor watering ban on sprinklers, hoses, watering cans and buckets for established gardens and lawns.	Total outdoor watering ban on sprinklers, hoses, watering cans and buckets for established gardens and lawns.

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1.2 Residential premises Watering of gardens only for residents eligible for concession	As per restriction item 1.1.	As per restriction item 1.1.	Residents eligible for concession can use a hand-held hose to water the garden areas (not lawn) at their residence for 30 minutes per week only within the following times: a) For odd numbered properties, between 4am-8am and 4pm-8pm on Tuesday and Saturday. b) For even or un-numbered properties, between 4am-8am and 4pm-8pm on Wednesday and Sunday. This concession is not transferable to another person and the use of a bucket or watering can or other approved watering device during the same half hour is not permitted. Residents seeking to utilise this concession must present evidence of their eligibility of concession to an authorised SEQ Service Provider officer upon request.	As per restriction item 1.1.	As per restriction item 1.1.
1.3 Residential and non-residential premises Water wastage	Wasting water by way of leaking taps and plumbing fittings, overflowing containers or structures (including but not limited to pools, spas, rainwater tanks and fountains) and allowing water to flow onto roads, paths and driveways during irrigation is prohibited.	Wasting water by way of leaking taps and plumbing fittings, overflowing containers or structures (including but not limited to pools, spas and rainwater tanks) and allowing water to flow onto roads, paths and driveways during irrigation is prohibited.	Wasting water by way of leaking taps and plumbing fittings, overflowing containers or structures (including but not limited to pools, spas and rainwater tanks) and allowing water to flow onto roads, paths and driveways during irrigation is prohibited.	Wasting water by way of leaking taps and plumbing fittings and overflowing containers or structures is prohibited.	Wasting water by way of leaking taps and plumbing fittings and overflowing containers or structures is prohibited.

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1.4 Residential and non-residential properties Watering newly established gardens and lawns	Sprinklers with a timer and hand-held hoses with a twist or trigger nozzle can be used for watering newly established gardens and lawns: a) for one hour only on the day of establishment; and b) for one hour total each day 4am-8am and 4pm-8pm for 21 days after the date of establishment (receipt for installation or purchase required). In addition, watering may be carried out in accordance with Restriction 1.1 (established gardens and lawns). Where suitable fit for purpose alternative water supplies can be used, this source must be used prior to using reticulated water supplies for this purpose.	Sprinklers with a timer and hand-held hoses with a twist or trigger nozzle can be used for watering newly established gardens and lawns: a) for one hour only on the day of establishment; and b) for one hour total each day 4am-8am and 4pm-8pm for 14 days after the date of establishment (receipt for installation or purchase required). In addition, watering may be carried out in accordance with Restriction 1.1 (established gardens and lawns). Where suitable fit for purpose alternative water supplies can be used, this source must be used prior to using reticulated water supplies for this purpose.	As per restriction item 1.1.	As per restriction item 1.1.	As per restriction item 1.1.
1.5 Residential and non-residential premises Installation of irrigation systems	When testing newly installed irrigation systems a timer must be used with the sprinkler. Testing time should be limited to only what is required to confirm effective installation and operation of the system.	Testing of irrigation systems with potable water supplies is prohibited.	Testing of irrigation systems with potable water supplies is prohibited.	Testing of irrigation systems with potable water supplies is prohibited.	Testing of irrigation systems with potable water supplies is prohibited.
1.6 Active playing surface irrigation	*No restriction.*	Must comply with the Active Playing Surface Guideline.*	Must comply with the Active Playing Surface Guideline.*	Use of potable water supplies to water active playing surfaces prohibited.	Use of potable water supplies to water active playing surfaces prohibited.

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1.7 Parks and gardens (including Council and state government parks and road reserves but excluding gardens of significance)	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.
1.8 Gardens of significance	Automated efficient irrigation system systems in conjunction with a timer and soil moisture sensor can be used for watering established gardens and lawns between 4pm – 8am. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.	As per restriction items 1.1 and 1.4. Note: non-potable sources can be used appropriately at any time.

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2.1 Residential and non-residential premises General outdoor cleaning (including but not limited to: ▪ exterior of building ▪ landscaping (e.g. retaining walls) ▪ entertainment and eating areas (floors, walls and other surfaces) ▪ vehicles (e.g. cars, boats, caravans, trailers, bikes, buses, trucks) ▪ outdoor furniture and related equipment ▪ rubbish bins ▪ tools and related equipment ▪ animal enclosures/ kennels	General outdoor cleaning can occur at any time using: a) a bucket or b) a hand-held hose or c) a high-pressure water cleaning unit. General outdoor cleaning includes cleaning of: i) vehicles ii) external surfaces of a building iii) materials and equipment iv) animal and pet pens and enclosures. General outdoor cleaning does not include paved surfaces. Requirements for paved surfaces are considered in restriction items 2.2 and 2.3. Cleaning for health and safety is permitted at any time by any suitable means.	General outdoor cleaning can occur: a) Odd numbered properties ▪ Tuesday and Saturday b) Even or un-numbered properties ▪ Wednesday and Sunday Outdoor cleaning must use: a) a bucket or b) a hand-held hose or c) a high-pressure water cleaning unit. General outdoor cleaning includes cleaning of: i) vehicles ii) external surfaces of a building iii) materials and equipment iv) animal and pet pens and enclosures. General outdoor cleaning does not include paved surfaces. Requirements for paved surfaces are considered in restriction items 2.2 and 2.3. Cleaning for health and safety is permitted at any time by any suitable means.	General outdoor cleaning can occur: a) Odd numbered properties ▪ 4-8am and 4-8pm ▪ Tuesday or Saturday b) Even and un-numbered properties ▪ 4-8am or 4-8pm ▪ Wednesday or Sunday Outdoor cleaning must use: a) a bucket or b) a high-pressure water cleaning unit. General outdoor cleaning includes cleaning of: i) vehicles ii) external surfaces of a building iii) materials and equipment iv) animal and pet pens and enclosures. General outdoor cleaning does not include paved surfaces. Requirements for paved surfaces are considered in restriction items 2.2 and 2.3 Cleaning for health and safety is permitted at any time by any suitable means.	General outdoor cleaning can only occur: a) where the water is used from a bucket filled directly from a tap to: i) spot clean a surface to remove potentially paint or surface damaging marks ii) clean only vehicle mirrors, vehicle lights, glass and number plates to maintain safe operation and satisfy number plate visibility requirements; or iii) clean other such parts of a vehicle as required to comply with statutory or regulatory obligations; or b) to flush an inboard or outboard motor or vehicle brakes to prevent corrosion and maintain safe operation. General outdoor cleaning does not include paved surfaces. Requirements for paved surfaces are considered in restriction items 2.2 and 2.3. Cleaning for health and safety is permitted at any time by any suitable means.	General outdoor cleaning can only occur: a) where the water is used from a bucket filled directly from a tap to: i) clean only vehicle mirrors, vehicle lights, glass and number plates to maintain safe operation and satisfy number plate visibility requirements; or ii) clean other such parts of a vehicle as required to comply with statutory or regulatory obligations; or iii) spot clean a surface to remove potentially paint damaging marks b) to flush an inboard or outboard motor or vehicle brakes to prevent corrosion and maintain safe operation. General outdoor cleaning does not include paved surfaces. Requirements for paved surfaces are considered in restriction items 2.2 and 2.3. Cleaning for health and safety is permitted at any time by any suitable means.

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2.2 Residential and non-residential premises Cleaning of paved surfaces (by a person other than a mobile commercial operator)	Cleaning of paved surfaces is not permitted other than to: a) deal with significant soiling; or b) prevent material risks to health, safety or the environment or to prevent material risks arising from an accident or hazard. Cleaning can only occur using: a) a bucket; b) a hand-held hose; or c) a high-pressure water cleaning unit. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.	Cleaning of paved surfaces is not permitted other than to: a) deal with significant soiling; or b) prevent material risks to health, safety or the environment or to prevent material risks arising from an accident or hazard. Cleaning can only occur using: a) a bucket; b) a hand-held hose; or c) a high-pressure water cleaning unit. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.	Town water supplies can only be used to clean paved surfaces for health and safety reasons, at any time by any suitable means. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.	Town water supplies can only be used to clean paved surfaces for health and safety reasons, at any time by any suitable means. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.	Town water supplies can only be used to clean paved surfaces for health and safety reasons, at any time by any suitable means. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.
2.3 Residential and non-residential premises Cleaning of paved surfaces by a mobile commercial operator	*No restriction.*	A mobile commercial operator can clean paved surfaces at any time when using a high-pressure water cleaning unit. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.	A mobile commercial operator can clean paved surfaces only to: a) deal with significant soiling; or b) prevent material risks to health, safety or the environment or to prevent material risks arising from an accident or hazard. Cleaning can only occur using a high-pressure water cleaning unit. The potable water supply is not permitted to be used to remove loose items that could be easily removed by a broom, blower or similar device.	Cleaning for health and safety only is permitted, at any time by any suitable means.	Cleaning for health and safety only is permitted, at any time by any suitable means.

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2.4 Residential and non-residential premises Mobile commercial operators, motor vehicle dealerships, commercial vehicles, building washers	*No restriction.*	Vehicle and building cleaning can occur at any time using: a) a bucket or b) a hand-held hose or c) a high-pressure water cleaning unit.	Vehicle and building cleaning can occur at any time using: a) a bucket or b) a high-pressure water cleaning unit.	Vehicle and building cleaning can only occur: a) where the water is used from a bucket filled directly from a tap to: i) clean only vehicle mirrors, vehicle lights, glass and number plates to maintain safe operation and satisfy number plate visibility requirements; or ii) clean other such parts of a vehicle as required to comply with statutory or regulatory obligations; or iii) spot clean a surface to remove potentially paint damaging marks b) to flush an inboard or outboard motor or vehicle brakes to prevent corrosion and maintain safe operation.	Vehicle and building cleaning can only occur: a) where the water is used from a bucket filled directly from a tap to: i) clean only vehicle mirrors, vehicle lights, glass and number plates to maintain safe operation and satisfy number plate visibility requirements; or ii) clean other such parts of a vehicle as required to comply with statutory or regulatory obligations; or iii) spot clean a surface to remove potentially paint damaging marks b) to flush an inboard or outboard motor or vehicle brakes to prevent corrosion and maintain safe operation.

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2.5 Non-residential premises Vehicle washing in a fixed permanent commercial location (including vehicle service centres, fleet depots, vehicle sales yards, commercial washing premises, permanent bay car wash / self-serve car wash and automatic car wash machines)	*No restriction.*	Must comply with the Vehicle Washing Guideline.*	Must comply with the Vehicle Washing Guideline.*	Vehicle cleaning can only occur: a) where the water is used from a bucket filled directly from a tap to: i) clean only vehicle mirrors, vehicle lights, glass and number plates to maintain safe operation and satisfy number plate visibility requirements; or ii) clean other such parts of a vehicle as required to comply with statutory or regulatory obligations; or iii) spot clean a surface to remove potentially paint damaging marks b) to flush an inboard or outboard motor or vehicle brakes to prevent corrosion and maintain safe operation.	Vehicle cleaning can only occur: a) where the water is used from a bucket filled directly from a tap to: i) clean only vehicle mirrors, vehicle lights, glass and number plates to maintain safe operation and satisfy number plate visibility requirements; or ii) clean other such parts of a vehicle as required to comply with statutory or regulatory obligations; or iii) spot clean a surface to remove potentially paint damaging marks b) to flush an inboard or outboard motor or vehicle brakes to prevent corrosion and maintain safe operation.
3.1 Residential Swimming pool and spa top ups	Swimming pools and spas can be topped up at any time where one of the following is used: a) a down pipe diverter or rainwater tank or other fit for purpose non-potable source is available at the premises and all suitable non-potable water has been used; or b) a pool cover is in place when pool not in use; or c) the pool is Climate Care certified.	Swimming pools and spas can be topped up at any time where one of the following is used: a) a down pipe diverter or rainwater tank or other fit for purpose non-potable source is available at the premises and all suitable non-potable water has been used; or b) a pool cover is in place when pool not in use; or c) the pool is Climate Care certified.	Swimming pools and spas can be topped up at any time where one of the following is used: a) a down pipe diverter or rainwater tank or other fit for purpose non-potable source is available at the premises and all suitable non-potable water has been used; or b) a pool cover is in place when pool not in use; or c) the pool is Climate Care certified.	Town water is not permitted to be used for swimming pool and spa top ups.	Town water is not permitted to be used for swimming pool and spa top ups.

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3.2 Non -residential swimming and Public swimming pools	Potable water is not permitted to be used for swimming pool and spa top up unless: ▪ a self-assessment water audit has been completed; and ▪ the water is recirculating; and ▪ all communal taps, showers and toilets are of at least a 3-star water efficiency rating; and ▪ a 'clear view screen' is installed on the backwash outlet line of the swimming pool or spa; and ▪ a sub-meter is installed by a licensed plumber on the pool or spa make-up supply line. or The premise/s is/has participating/ed in the ecoBiz program and implementing water saving measures identified in the ecoBiz action plan.	Potable water is not permitted to be used for swimming pool and spa top up unless ▪ a self-assessment water audit has been completed; and ▪ the water is recirculating; and ▪ all communal taps, showers and toilets are of at least a 3-star water efficiency rating; and ▪ a 'clear view screen' is installed on the backwash outlet line of the swimming pool or spa; and ▪ a sub-meter is installed by a licensed plumber on the pool or spa make-up supply line.	Potable water is not permitted to be used for swimming pool and spa top up unless ▪ a self-assessment water audit has been completed; and ▪ the water is recirculating; and ▪ all communal taps, showers and toilets are of at least a 3-star water efficiency rating; and ▪ a 'clear view screen' is installed on the backwash outlet line of the swimming pool or spa; and ▪ a sub-meter is installed by a licensed plumber on the pool or spa make-up supply line.	Potable water is not permitted to be used for swimming pool and spa top ups.	Potable water is not permitted to be used for swimming pool and spa top ups.
3.3 Residential and non-residential premises Swimming pool and spa fills (new and renovated pool fills)	*No restriction.*	Town water from the restricted area is not permitted to be used for swimming pool and spa fills.	Town water from the restricted area is not permitted to be used for swimming pool and spa fills.	Town water from the restricted area is not permitted to be used for swimming pool and spa fills.	Town water from the restricted area is not permitted to be used for swimming pool and spa fills.

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3.4 Council and state government Water play facilities	*No restriction.*	Town water not permitted for use unless the water is recirculating, and the water is being used for top up purposes only. All available rainwater and other fit for purpose water must be used prior to potable water for topping up of the recirculation system. This restriction applies to water for use in the water play facility recirculation system, not for toilets, showers, food services and other such water uses on site. Where a water play facility does not recirculate water, potable water is not permitted to be used. Cleaning activities must comply with restriction items 2.1, 2.2 and 2.3. Garden and lawn irrigation must comply with restriction item 1.1.	Town water is not permitted for use. This restriction applies to water for use in the water play facility recirculation system, not for toilets, showers, food services and other such water uses on site. Garden and lawn irrigation must comply with restriction item 1.1.	Town water is not permitted for use. This restriction applies to water for use in the water play facility recirculation system, not for toilets, showers, food services and other such water uses on site. Garden and lawn irrigation must comply with restriction item 1.1.	Town water is not permitted for use. This restriction applies to water for use in the water play facility recirculation system, not for toilets, showers, food services and other such water uses on site. Garden and lawn irrigation must comply with restriction item 1.1.

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4.1 Residential and non-residential premises topping up rainwater tanks (unless trickle top up system, or water reticulation device installed by a licensed plumber, or the premises is not connected to reticulated potable water supply)	Town water is not permitted to be used: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply, for the filling, partial filling or topping up of a rainwater tank on the premises except where: i) topping up of the rainwater tank occurs using a trickle top-up system installed by a licensed plumber for the purposes of supplying water to toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument; or ii) the premises is not connected to the potable supply and consequently depends upon the rainwater tank as the primary source of water supply. Where a rainwater tank complies with (i) or (ii) above, water restrictions apply to use of water from the rainwater tank as they do for the potable water supply.	Town water is not permitted to be used: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply, for the filling, partial filling or topping up of a rainwater tank on the premises except where: i) topping up of the rainwater tank occurs using a trickle top-up system installed by a licensed plumber for the purposes of supplying water to toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument; or ii) the premises is not connected to the potable supply and consequently depends upon the rainwater tank as the primary source of water supply. Where a rainwater tank complies with (i) or (ii) above, water restrictions apply to use of water from the rainwater tank as they do for the potable water supply.	Town water is not permitted to be used: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply, for the filling, partial filling or topping up of a rainwater tank on the premises except where: i) topping up of the rainwater tank occurs using a trickle top-up system installed by a licensed plumber for the purposes of supplying water to toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument; or ii) the premises is not connected to the potable supply and consequently depends upon the rainwater tank as the primary source of water supply. Where a rainwater tank complies with (i) or (ii) above, water restrictions apply to use of water from the rainwater tank as they do for the potable water supply.	Town water is not permitted to be used: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply, for the filling, partial filling or topping up of a rainwater tank on the premises except where: i) topping up of the rainwater tank occurs using a trickle top-up system installed by a licensed plumber for the purposes of supplying water to toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument; or ii) the premises is not connected to the potable supply and consequently depends upon the rainwater tank as the primary source of water supply. Where a rainwater tank complies with (i) or (ii) above, water restrictions apply to use of water from the rainwater tank as they do for the potable water supply.	Town water is not permitted to be used: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply, for the filling, partial filling or topping up of a rainwater tank on the premises except where: i) topping up of the rainwater tank occurs using a trickle top-up system installed by a licensed plumber for the purposes of supplying water to toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument; or ii) the premises is not connected to the potable supply and consequently depends upon the rainwater tank as the primary source of water supply. Where a rainwater tank complies with (i) or (ii) above, water restrictions apply to use of water from the rainwater tank as they do for the potable water supply.

WATER RESTRICTION SCHEDULES

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4.2 Residential and non-residential premises ornamental fish ponds, frog ponds and outdoor aquariums	No restriction.	Town water is not permitted to be used for the filling or topping up of fish ponds, frog ponds or outdoor aquariums except where the water is used from a bucket filled directly from a tap.	Town water is not permitted to be used for the filling or topping up of fish ponds, frog ponds or outdoor aquariums except where the water is used from a bucket filled directly from a tap.	Town water is not permitted to be used for the filling or topping up of fish ponds, frog ponds or outdoor aquariums except where the water is used from a bucket filled directly from a tap and is required for the health and safety of the fish, frogs and other aquarium life. Where possible, measures should be taken to reduce evaporation e.g. with the use of shade structures.	Town water is not permitted to be used for the filling or topping up of fish ponds, frog ponds or outdoor aquariums except where the water is used from a bucket filled directly from a tap and is required for the health and safety of the fish, frogs and other aquarium life. Where possible, measures should be taken to reduce evaporation e.g. with the use of shade structures.
4.3 Residential and non-residential premises filling and topping up of fountains	Filling and topping up of fountains can occur at any time using an attended hose or bucket.	On residential and non-residential premises, water from the reticulated (potable) supply system is not permitted to be used for filling and topping up of fountains.	On residential and non-residential premises, water from the reticulated (potable) supply system is not permitted to be used for filling and topping up of fountains.	On residential and non-residential premises, water from the reticulated (potable) supply system is not permitted to be used for filling and topping up of fountains.	On residential and non-residential premises, water from the reticulated (potable) supply system is not permitted to be used for filling and topping up of fountains.
4.4 Residential and non-residential premises topping up ponds, lakes, dams and other water storages	Potable water is not permitted to be used for the filling, partial filling or topping up of ponds, lakes, dams and other water storages: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply. Note rainwater tanks must comply with restriction item 4.1.	Potable water is not permitted to be used for the filling, partial filling or topping up of ponds, lakes, dams and other water storages: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply. Note rainwater tanks must comply with restriction item 4.1.	Potable water is not permitted to be used for the filling, partial filling or topping up of ponds, lakes, dams and other water storages: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply. Note rainwater tanks must comply with restriction item 4.1.	Potable water is not permitted to be used for the filling, partial filling or topping up of ponds, lakes, dams and other water storages: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply. Note rainwater tanks must comply with restriction item 4.1.	Potable water is not permitted to be used for the filling, partial filling or topping up of ponds, lakes, dams and other water storages: a) whether directly by use of a hose or other device connected to the potable water supply; or b) indirectly from a water tanker or other container containing water from the potable water supply. Note rainwater tanks must comply with restriction item 4.1.

WATER RESTRICTION SCHEDULES

Category	Medium Level Water Restrictions Schedule Target demand 140 Litres/person/day (residential demand only)	High Level Water Restrictions Schedule Target demand 120 Litres/person/ day (residential demand only)	Severe Level Water Restrictions Schedule Target demand 110 Litres/person/ day (residential demand only)	Extreme Level Water Restrictions Schedule Target demand 100 Litres/person/ day (residential demand only)	Essential Minimum Supply Volume Water Restrictions Schedule Target demand 100 Litres/person/ day (residential and non-residential demand combined)
4.5 Residential and non-residential premises Water play pools and water play toys	Filling and topping up of water play pools can occur at any time using an attended hose or bucket. Water play toys should not allow water to run to waste.	Filling and topping up of water play pools can occur at any time using an attended hose or bucket. Water play toys are not permitted to be used.	Potable water is not permitted to be used for the filling or use of water play pools and water play toys.	Potable water is not permitted to be used for the filling or use of water play pools and water play toys.	Potable water is not permitted to be used for the filling or use of water play pools and water play toys.
4.6 Residential and non-residential premises Outdoor showers	Potable water can only be used for outdoor showers if the shower head is water efficient and uses a push button function to operate.	Potable water can only be used for outdoor showers if the shower head is water efficient and uses a push button function to operate.	Potable water can only be used for Outdoor showers if the shower head is water efficient and uses a push button function to operate.	Potable water is not permitted to be used for Outdoor showers.	Potable water is not permitted to be used for Outdoor showers.
5.1 Land development and road work (including local and state government roads)	*No restriction.*	Cleaning for health and safety is permitted at any time by any suitable efficient means. For land development and roadwork, fit for purpose alternative water supplies must be used where suitable alternative water supplies are available within a 10km radius of the worksite.	Cleaning for health and safety is permitted at any time by any suitable efficient means. For land development and roadwork, fit for purpose alternative water supplies must be used where suitable alternative water supplies are available within a 20km radius of the worksite.	Cleaning for health and safety is permitted at any time by any suitable efficient means. For land development and roadwork, fit for purpose alternative water supplies must be used where suitable alternative water supplies are available within a 30km radius of the worksite.	Cleaning for health and safety is permitted at any time by any suitable efficient means. For land development and roadwork, fit for purpose alternative water supplies must be used.
5.2 Residential and non-residential premises Building construction (brick laying, tile cutting etc.)	*No restriction.*	Potable water is not permitted to be used for building construction purposes except where: a) the site is attended; and b) the hoses and equipment are in good condition and free from leaks; and c) water is not running to waste.	Potable water is not permitted to be used for building construction purposes except where: a) the site is attended; and b) the hoses and equipment are in good condition and free from leaks; and c) water is not running to waste.	Potable water is not permitted to be used for building construction purposes except where: a) the site is attended; and b) the hoses and equipment are in good condition and free from leaks; and c) water is not running to waste.	Potable water use for building construction is not permitted.

WATER RESTRICTION SCHEDULES

Category	Medium Level Water Restrictions Schedule Target demand 140 Litres/person/day (residential demand only)	High Level Water Restrictions Schedule Target demand 120 Litres/person/day (residential demand only)	Severe Level Water Restrictions Schedule Target demand 110 Litres/person/day (residential demand only)	Extreme Level Water Restrictions Schedule Target demand 100 Litres/person/day (residential demand only)	Essential Minimum Supply Volume Water Restrictions Schedule Target demand 100 Litres/person/day (residential and non-residential demand combined)
6.1 Residential premises High water uses >1000 litres per premise per day	*No restriction.*	Letter of advice for 1000 and above litres per premise per day *(Advice only, restriction occurs at next level of restriction).*	Where residential property consuming greater than 1000 litres per property per day without reasonable justification (i.e. medical condition, number of residents, or a water leak that has now been repaired) a flow restrictor will be installed at the property water meter.	Superseded by restriction item 6.2.	Superseded by restriction item 6.2.
6.2 Residential premises High water uses >800 litres per premise per day	*No restriction.*	*No restriction.*	Letter of advice for 800 and above litres per premise per day - i.e. those not already with restricted flow *(Advice only, restriction occurs at next level of restriction).*	Where residential property consuming greater than 800 litres per property per day without reasonable justification (i.e. medical condition, number of residents, or a water leak that has now been repaired) a flow restrictor will be installed at the property water meter.	Where residential property consuming greater than 800 litres per property per day without reasonable justification (i.e. medical condition, number of residents, or a water leak that has now been repaired) a flow restrictor will be installed at the property water meter.

WATER RESTRICTION SCHEDULES – DEFINITIONS

Active playing surface means:

a. turf cricket wicket and practising wickets;

b. grass running or race track;

c. bicycle race course;

d. green (that is, croquet, bowling or golf);

e. golf tee off area;

f. tennis court;

g. synthetic hockey pitch or synthetic bowling green;

h. any other principal part of a sportsground used during a sport game or competition, but does not include the surrounding grassed surface of a sporting oval or a golf fairway;

i. designated soft fall and grassed play areas in registered child care centres; or

j. any sporting activity requiring dust suppression.

Active Playing Surface Guidelines means the guidelines for active playing surfaces of sportsgrounds, published from time to time by Seqwater. These are currently in development.

Alternative water supplies means water other than potable supply that is fit for purpose for the activity and is used in accordance with state and national and local government legislation and guidelines.

Animal husbandry means the keeping of animals, birds or poultry (whether domesticated or livestock) for raising or breeding on premises including Council pounds that have more than five pens, kennels or other enclosures or more than two stalls or where the occupier of the premises derives annual gross revenue of $5,000 or greater from the activity.

Approved watering device means the following devices filled directly from a tap or approved watering device:

a. a bucket or watering can; or

b. a drip watering device gravity-fed from a container with a capacity of 2 litres or less.

Bucket means a bucket and other similar vessels with a volume capacity of 10 litres or less.

Building construction means all forms of building construction including the construction of driveways and pathways, concrete, masonry and general building activities which is undertaken on a commercial or non-commercial basis and includes painting and the preparation for painting/re-surfacing.

Caravan park means caravan, mobile, non-mobile home sites and individual caravans, mobile and non-mobile homes and all common areas and communal facilities located within the premises other than:

a. a manufactured home placed on a site within the premises pursuant to a site agreement within the meaning of the *Manufactured Homes (Residential Parks) Act 2003* that is connected to separate water metering facilities; or

b. a caravan that is not owned by the caravan park owner/operator and is placed on a site within the premises that is connected to separate water metering facilities.

WATER RESTRICTION SCHEDULES – DEFINITIONS

Chauffeured vehicle means a vehicle hired with a driver for a special purpose including a wedding car, limousine or other luxury vehicle.

Climate Care Certified means the program initiated by the Swimming Pool and Spa Association of Australia, to provide an identifiable label for consumers so that they can make informed choices about water saving claims when choosing pool products, services and installation. Climate Care certified pools in South East Queensland must have a pool cover and at least one other water efficiency product.

Commercial vehicles means vehicles used for commercial gain such as chauffeured, rental and fleet vehicles, vehicles used and provided for peer-to-peer ridesharing services, trucks, buses, trains, airplanes, boats and other larger transport vehicles, trailers (res and non-res), motor dealerships.

Council means a local government established under the *Local Government Act 1993* and the *City of Brisbane Act 2011*.

Downpipe rainwater diverter means a device designed to divert rainwater as required from a downpipe fitted to a gutter to an outlet capable of attaching to a hose or stormwater pipe.

Drought water restriction trigger means a trigger as defined in the current Seqwater Water Security Program.

EcoBiz action plan means the tailored action plan breaking down opportunities, measures and recommendations the business can undertake to improve energy, water and waste efficiency.

EcoBiz program means the business program offered by the Queensland Chamber of Commerce and Industry that helps businesses save money across their energy, water and waste bills.

Efficient irrigation system means an irrigation system designed to:

a. use water efficiently within the volume and time limits set by this document to maintain a healthy, functional garden or lawn without exceeding the water requirements of the garden or lawn; and

b. operates in accordance with the Efficient Irrigation for Water Conservation: Guideline for water efficient urban gardens and landscapes.

Efficient sprinkler means a non-fixed watering device that is designed to:

a. attach to a hose;

b. be moved around in order to irrigate a garden or lawn;

c. use water efficiently within the time limits set by this document to maintain a healthy, functional garden or lawn without exceeding the water requirements of the garden or lawn; and

d. operate in accordance with the Efficient Irrigation for Water Conservation Guideline for water efficient urban gardens and landscapes.

WATER RESTRICTION SCHEDULES – DEFINITIONS

External surfaces of a building means:

a. the external walls of a building;

b. the external roof areas of a building;

c. the external windows and glass areas of a building;

d. the outdoor entertainment areas of a building;

e. external fixtures of a building (e.g. solar panels and blinds).

Fountain means any indoor or outdoor ornamental fountain/water feature.

Garden means any ground used for the cultivation of, or in which there are situated trees, shrubs, flowers, plants, vegetables, or vegetation of any kind including plants in pots or tubs and excluding lawn.

Gardens and parks of significance means a garden or park which is identified by Council as significant due to its botanical, environmental, historical and/or community value. To show compliance the Council must demonstrate to the Service Provider evidence as to why the garden and/or park is considered to be significant.

Grid connected means a community connected to the interconnected bulk water supply system (Water Grid) in South East Queensland or receiving raw water from a Water Grid storage.

Hand-held hose means a hose fitted with a trigger nozzle or twist action nozzle that is held by hand when it is used.

High pressure water cleaning unit means a machine that operates a pump to increase the pressure of the water delivered to a trigger nozzle forming part of the machine.

High water users mean households using more than the defined litres of potable water per day in the relevant water restriction schedule, without a legitimate reason.

Lawn means an expanse of grass-covered land that is usually associated with a garden but does not include active playing surfaces.

Local Government road means a road over which local government has control under the *Local Government Act 1993* and the *City of Brisbane Act 2011*.

Local, State and Commonwealth government reserves means land under government custodianship reserved for public purposes (e.g. parks and road reserves) including gardens of significance.

Manufactured home means a structure, other than a caravan or tent that has the character of a dwelling house that is designed to be able to be moved from one position to another and is not permanently attached to land within the meaning of the *Manufactured Homes (Residential Parks) Act 2003*.

Market garden means an area used for the production of vegetables, flowers, fruit or other produce on a basis reasonably considered to be on a commercial scale where the annual gross revenue derived from the operation is greater than $5,000 or where the area under cultivation is greater than 400 square metres.

Material risk to health and safety or the environment means any source (hazard or otherwise) of potential damage, harm or adverse health effects on something or someone.

WATER RESTRICTION SCHEDULES – DEFINITIONS

Mobile Commercial Operator means a person or entity conducting a business which is primarily focused on delivering the relevant service contemplated in the particular water restriction schedule in this document and where the service is delivered in the course of the conduct of a business with an Australian Business Number.

Non-Residential Premises means premises that are not residential premises including business premises, industrial premises, factory premises, commercial office premises, fixed permanent commercial car wash locations and wash bays used in order to ensure compliance with relevant Queensland water authorities requirements, Commonwealth, State and Local government premises, hotels, private training centres, nursing homes, hostels, public and private hospitals, caravan parks, Retirement Villages, churches and convents, halls and show grounds, neighbourhood centres, shopping centres, sporting clubs, medical and dental clinics, transport depots, nurseries, market gardens, turf farms, farms, education facilities (including universities, State and private schools), conference centres, childcare centres, kindergartens, parks and gardens of significance (as determined by a Council), heritage gardens and sportsgrounds, public beaches and the common property of a community title scheme under the *Body Corporate and Community Management Act 1997* or under the *Building Units and Group Titles Act 1980*.

Non-residential swimming pools and public swimming pool means a swimming pool which is managed by a Council, tertiary education institution such as a school, hotel or motel or other commercial operator and a swimming pool or spa located in the common property of a community title scheme under the *Body Corporate and Community Management Act 1997* or under the *Building Units and Group Titles Act 1980*.

Nursery means an area used for the production or sale of plants on a basis reasonably considered to be on a commercial scale where the annual gross revenue derived from the operation is greater than $5,000 or where the area under cultivation is greater than 100 square metres.

Off-grid community means a community supplied from a Seqwater operated source via a SEQ Service Provider's reticulation network that is not directly connected to the Water Grid. For the purposes of this schedule, the off-grid communities are the water supply schemes of:

- Beaudesert
- Boonah-Kalbar
- Canungra
- Esk
- Jimna
- Kilcoy
- Kooralbyn
- Linville
- Lowood
- Rathdowney
- Somerset.

Outdoor entertainment area means a patio, deck, balcony or courtyard area of a building which is used as a meals area or for socialising, hobbies or entertainment purposes.

WATER RESTRICTION SCHEDULES – DEFINITIONS

Outdoor shower means any shower excluding a safety shower that is not affixed in an internal area within a building on a Residential Premises or Non-Residential Premises.

Outdoor watering ban means that water from the reticulated (potable) supply system, is not permitted to be used in any outdoor area of residential premises except for the topping up of existing swimming pools and spas as provided for in the Water Restriction Schedules.

Paved surfaces means paved areas such as streets, paths and driveways and, where they are not an outdoor entertainment area, patios, courtyards, verandas, decks or similar areas with surface areas of bitumen, concrete, rock, timber, masonry, metal or other hard material.

Pond means an artificially formed small body of water used for ornamental purposes but does not include a swimming pool, fish pond, frog pond or aquarium (indoor or outdoor).

Public swimming pool means non-residential swimming pool and spa and public swimming pool.

Queensland Bulk Water Supply Authority, trading as Seqwater to own and operate the region's bulk water supply, treatment and transport assets, and is responsible for long-term water security planning.

Rainwater storage facility means either a dam or rainwater tank or a combination of both with a combined minimum capacity of 10,000 litres.

Rainwater tank means a covered tank with a minimum capacity of 1000 litres designed and installed specifically for the purpose of collecting rainwater from a building and any stand or other structure that supports the tank.

Recirculate means water is cycled through a filtration system for reuse.

Renovated swimming pool or spa means a swimming pool or spa that has been emptied to at least 75% of its normal capacity for the purposes of undertaking repairs to the pool or spa.

Resident means a person who primarily resides at the premises.

Residential premises means a house (single dwelling), portable house, unit, block of flats, boarding house or any other form of permanent residential accommodation but does not include nursing homes, caravan parks, hostels or retirement villages.

Residents eligible for concession: a person who is (a) a resident of a residential dwelling; or (b) a resident of a retirement village and cares for a specific area of established gardens that is connected with that resident's dwelling; and is (i) 70 years of age or over; or (ii) receiving a Centrelink Disability Support Pension or holding a Queensland Transport Disabled Parking Certificate (regardless of age); or (iii) able to provide other evidence, such as a medical certificate or letter from a general practitioner, that they have a medical condition or disability that prevents them from using a bucket or watering can to water garden areas.

Retirement village means premises that are subject to a retirement village scheme under the *Retirement Villages Act 1999* other than a lot included in a community titles scheme within the meaning of the *Body Corporate and Community Management Act 1997* or the *Building Units and Group Titles Act 1980*.

Ride sharing services means peer-to-peer ridesharing, taxicab hailing, food delivery and bicycle-sharing systems.

Safety shower means a shower in Non-Residential Premises designed and installed specifically for emergency wash down purposes (for example, burns or chemical spills).

Self-assessment water audit means completion of the ecoBiz site checklist.

WATER RESTRICTION SCHEDULES – DEFINITIONS

Service provider means any of the following entities:

- Gold Coast City Council
- Logan City Council
- Urban Utilities
- Redland City Council
- Unitywater

Service provider approved sign means a sign that complies with the standard signage issued by the relevant service provider and displays the appropriate permit or approval number if a permit or approval number has been issued as part of the approval process put in place by the service provider.

Smart Approved Watermark means the program established to provide an identifiable label for consumers so that they can make informed choices when choosing products, services and organisations that use water efficiently, reducing per capita water consumption.

South East Queensland (SEQ) region for the purposes of this water restriction schedule means:

(a) The local government areas of the following local governments:

- Brisbane City Council
- Ipswich City Council
- Lockyer Valley Regional Council
- Scenic Rim Regional Council
- Somerset Regional Council

(b) Any local government area, or part of a local government area, adjacent to a local government area mentioned in paragraph (a) and designated by gazette notice.

The region also includes Queensland waters adjacent to any of the local government areas mentioned above.

Spa means a small pool or facility through which aerated water is pumped and which is primarily used for recreation. The term includes a mobile or portable spa but excludes a spa that is installed in a bathroom.

State Government road means a state-controlled road within the meaning of the *Transport Infrastructure Act 1994*.

Swimming pool means a pool that is permanently attached to a filter system and has a volumetric capacity of at least 3,000 litres.

Swimming pool or spa cover means a cover that has at least a 400-micron thickness (400 thousandths of a millimetre) and is approved as a pool cover under the Smart Approved WaterMark Scheme or is Climate Care Certified. Where a pool cover is in place prior to the restriction schedule being imposed, then the existing pool cover must be in good working condition (i.e. not deteriorating) to satisfy the restriction.

Town water means bulk drinking water supply directly from the Queensland Bulk Water Supply Authority (trading as Seqwater) and indirectly via the South East Queensland Service Providers, or another bulk water supply customer through the potable water supply system.

WATER RESTRICTION SCHEDULES – DEFINITIONS

Town water supply system means a system of water distribution infrastructure operated by a service provider delivering potable (drinking quality) water sourced from the Queensland Bulk Water Supply Authority (trading as Seqwater). This water is delivered to premises in the local government area of the service provider, directly to the premises through the distribution system or indirectly to the premises in a water tanker or other container containing water that has been sourced from the reticulated supply system. The system also includes a rainwater tank which contains any water sourced from the reticulated water supply system including rainwater tanks employing a trickle top-up system or water recirculation device. However, the system does not include a rainwater tank that is connected to a house via an automatic switching valve for the purpose of maintaining supply to internal toilet cisterns, washing machine cold water taps or other fixtures specified in a local planning instrument where stored rainwater is sourced directly from an outlet from a tank or upstream from the automatic switching valve.

Trickle top-up system means a system that uses a float valve to measure how much water is in the rainwater tank. When the water level drops to a pre-set point, potable water will trickle into the rainwater tank to top up supplies to a pre-set point. If the tank contains potable water the water must be used in accordance with the water restriction schedule in place at the time.

Trigger nozzle or twist action nozzle means a nozzle, controlled by a trigger, button, twist action or similar mechanism which must be controlled by hand for the water to flow.

Vehicle means a conveyance that is designed to be propelled or drawn by any means and includes a motor vehicle, motorbike, trailer, caravan or boat, trucks, buses, trains and aeroplanes whether registered for use on roads or not.

Vehicle Washing Guideline means the guideline for washing vehicles at commercial premises and at fixed commercial car washes and by mobile commercial operators.

Water efficient showerhead means a showerhead that has a 3-star rating or better under the Australian Water Efficiency Labelling and Standards Scheme or a showerhead that has a maximum flow rate of 9 litres per minute.

Water Grid storages (sometimes called Grid12) means:

- Hinze Dam
- Little Nerang Dam
- Leslie Harrison Dam
- Somerset Dam
- Wivenhoe Dam
- North Pine Dam
- Sideling Creek Dam (Lake Kurwongbah)
- Ewen Maddock Dam
- Cooloolabin Dam
- Wappa Dam
- Baroon Pocket Dam
- Six Mile Creek Dam (Lake Macdonald).

WATER RESTRICTION SCHEDULES – DEFINITIONS

Water play facilities means facilities (whether or not permanently attached to a filter system) in non-commercial or public places where water sprays, pools and other water features are used predominantly for recreation and children's play activities.

Water play pool means a play pool that is not a swimming pool.

Water Security Program means the current Bulk Water Supply Authority's Water Security Program for the SEQ region (Section 350, *Water Act 2000*).

Watering can means a watering can or other similar vessel with a volume capacity of 10 litres or less.

For more information visit
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