

# Upgrading our SCADA Platform

You can rely on us to keep things flowing, and from time-to-time we need to upgrade your local water and wastewater network.

## What is SCADA?

A Supervisory Control and Data Acquisition (SCADA) platform includes software and devices to enable Urban Utilities to control, monitor and manage local water and wastewater networks.

## What are we doing?

The SCADA Program is implementing updates to our SCADA Platform. Our SCADA Platform enables us to gather real-time network information so that we can meet our operational and regulatory obligations, and deliver safe and efficient water and wastewater services.

## Who's helping us deliver this change?

The SCADA Program is a partnership between Urban Utilities and John Holland (JH). As our delivery partner, JH will undertake installation, commissioning and upgrade activities on the sewage, water and waste-water networks in the Somerset, Scenic Rim and Lockyer Valley regions.

## Project delivery and work hours

Upgrade works will be delivered progressively across 170 locations, with works at each location expected to take up to 1 week to complete, weather and site conditions permitting.

Most of this work will be done during the day, between **6am and 6pm, Monday to Friday**.

There may also be occasional work on Saturdays or after-hours at various stages of the project. We will notify the community in advance if night work or additional working hours are required.

From Thursday 21 September 2023, JH will commence upgrade works at three sites in Toogoolawah (marked in red):



## What to expect during construction

- Commissioning-related noise and minor dust from equipment and vehicle movements
- Some footpath access and on-street parking may be temporarily unavailable at some locations
- Changed traffic conditions and possible lane/road closures around work sites
- Traffic management will be in place to manage traffic flow, maintain property access and look after our pedestrians and road users.
- Possible temporary water outages: customers will be notified at least three working days prior to any planned temporary disruption to water supply
- Queensland Fire and Emergency Services will be notified at least three working days before any temporary water shutdowns
- Possible generator noise when used to provide temporary power supply to switchboards during the commissioning process (not required for all locations)
- Possible night work with safety lighting and noise and machinery
- Dialysis patients - Queensland Health will be notified at least three working days before any temporary water shutdowns.

## For more information

- Contact the project team on 0438 169 741
- Email [community.feedback@urbanutilities.com.au](mailto:community.feedback@urbanutilities.com.au)
- Scan the QR Code to open the SCADA webpage



**Thank you for your patience and understanding during this essential work.**