

BULIMBA-HAMILTON SIPHON RENEWAL PROGRAM



July 2024

Project Update

We'd like to give you an update on the status of the Bulimba-Hamilton Siphon Renewal Program as there have been a few developments since our last update.

As shared earlier this year, an operational issue occurred in one of the two pipes causing wastewater to enter the tunnel. The wastewater has remained contained inside the tunnel and the pipe has continued to transport wastewater through the network, however, pipe replacement works have been on hold since the break occurred.

We have been managing this operational change in the siphon since January, with no disruptions to wastewater services.

What happens next?

In order to safely access the tunnel and carry out cleaning, assessments and repairs, the Siphon needs to be taken completely offline.

This means we will need to divert flows through the installation of a temporary bypass pipeline to ensure wastewater can continue to be transported from the southside to the northside of the river while the siphon is offline.

Planning for the temporary bypass pipeline was part of our contingency planning in 2023, so we were able to continue to progress these plans when the break occurred in January 2024.

The temporary bypass pipeline will be constructed and installed later this year. We are assessing the most suitable options to ensure this activity will be as least disruptive to the community as possible and will share more details with you about the installation as soon as we can.

Committed to keeping you informed

This essential renewal project will take several years to complete as replacing the pipes deep under the river is a complex job. At this stage, we're unable to provide a confirmed timeframe for how long it will be until pipe replacement works can restart or for the project to be completed, as we first need to assess the tunnel, pipes, and complexity of repairs once we can safely access the tunnel.

We thank you for your patience and understanding as we continue with the once-in-a-generation renewal of this critical infrastructure, and we will provide you with updates as we know more.

Contact us

If you have any questions or concerns, you can get in touch with us at alerts@urbanutilities.com.au or call **1800 573 215**. You can also request a call back from a member of our Bulimba-Hamilton Siphon project team through this email address – just include your best contact number.

You can also continue to stay up to date with the latest project updates at <https://urbanutilities.com.au/BulimbaHamiltonSiphon> or scan this QR Code.



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