

Hanlon Street Pump Station Upgrade Project

Project Update

In November 2024, Urban Utilities' delivery partner, John Holland commenced the final stage of the Hanlon Street Sewer Pump Station (SPS) upgrade.

The upgrade includes the construction of a new pump station adjacent to the existing pump station at 62 Hanlon Street, Bundamba. Once the new pump station is commissioned, the existing pump station will be decommissioned and demolished.

Holiday shutdown

During the holiday period, all project activities will cease **from Monday, 22 December 2025 to Sunday, 4 January 2026**.

Work will recommence in the new year on **Monday, 5 January 2026**, site and weather conditions permitting.

We would like to take this opportunity to thank you for your ongoing patience and support, and we extend warm wishes to you and your families for a safe and happy holiday season.

Holiday contact: If you need assistance with any site related issues over the break, please contact our Faults and Emergency team on **13 23 64 (24/7)**.

What's next?

When we return in January, planned activities include:

- Completion of the final stages of construction of the on-site maintenance hole which has been upgraded to an Emergency Relief Overflow Structure (EROS) chamber, shortly followed by commissioning.
- Completion of the final stages of construction of the new pump station.
- Installation of a temporary bypass to redirect wastewater, enabling crews to test the new pump station connection to the existing rising mains.
- Testing of the new pipe work in preparation for the completion of the new pump station.

What to expect?

Work hours - are **Monday to Friday from 6:30am to 6:30pm**, with some Saturday works when required.

Night works - will be necessary to allow crews to work during low-demand periods when the network has the lowest wastewater flows. Impacted residents will receive advance notice, which is **anticipated to be completed in one shift**.

Increased vehicle movements - due to tanker trucks which will temporarily redirect wastewater from the pump station at 62 Hanlon Street, Bundamba, and discharge to designated maintenance holes across the Ipswich region.

Intermittent odour - and noise may occur during ventilation activities and when accessing the maintenance holes. Ventilation is essential to ensure the safety of our crews working in confined spaces.

Safety barriers and signage – as well as traffic management will be in place around work areas, as required, to keep everyone safe.

Local road access - will be maintained during construction for residents and visitors. Traffic controllers will assist machinery and equipment for entry and existing site as required.

Your services - are not expected to be impacted during these works.

Thank you for your patience during these essential works, we will make every effort to minimise impacts where possible.

For more information

If you'd like to learn more about the project, or register for project updates, you can contact the project team via:

Phone: 1800 319 668 between 8am and 4pm

Email: community.feedback@urbanutilities.com.au

Website: urbanu.com.au/HanlonStreetUpgrade

